

A Few Housekeeping Notes

- Q&A time will follow presentation
- During the presentation, use the chat box in WebEx to ask questions
- Please remain muted unless you need to speak. This minimizes background noise.
- When you speak, please identify yourself by name and work area to help others recognize you.
- This WebEx is being recorded and will be posted on the CTSI website

Welcome to Duke CTSI Grand Rounds

April 27, 2018

Hosted by Ebony Boulware, MD, MPH

Director, Duke Clinical and Translational Science Institute

Vice Dean for Translational Science

Associate Vice Chancellor for Clinical and Translational Research

Please note that you have been muted upon entry to this WebEx.
Click the microphone by your name in the participant list to unmute as needed.

This presentation is being recorded.



Duke Clinical & Translational
Science Institute

What's new in myRESEARCHhome and myRESEARCHnavigators?

Derek Jones

Product Manager, Office of Research Informatics

Rebecca Brouwer

Director, Office of Research Initiatives



**Duke Clinical & Translational
Science Institute**

Sister Services

my **RESEARCH** *navigators*

Full-service team

my **RESEARCH** *home*

Self-service portal



myRESEARCHnavigators: the mission

- *Make research easier by **connecting** researchers to resources, opportunities, programs, colleagues*
- myRESEARCHnavigators help investigators:
 - identify relevant resources,
 - connect with experts, and
 - understand research processes and best practices



myRESEARCHnavigators: the services

- Hotline/quick consults
- Researcher onboarding/consultation

All services are supported by the CTSA, and carried out by research staff in the Duke Office of Research Initiatives

researchinitiatives.duke.edu



myRESEARCHnavigators: the team



Rebecca Brouwer, MS, Director

- Social sciences, public health, global, clinical research



Kristine Glauber, PhD, Program Coordinator

- Team science, biochemistry



Emily Miller, PhD, Clinical Trials Program Leader

- Genetics/cell biology, basic sciences



Sunita Patil, PhD, Research Program Leader

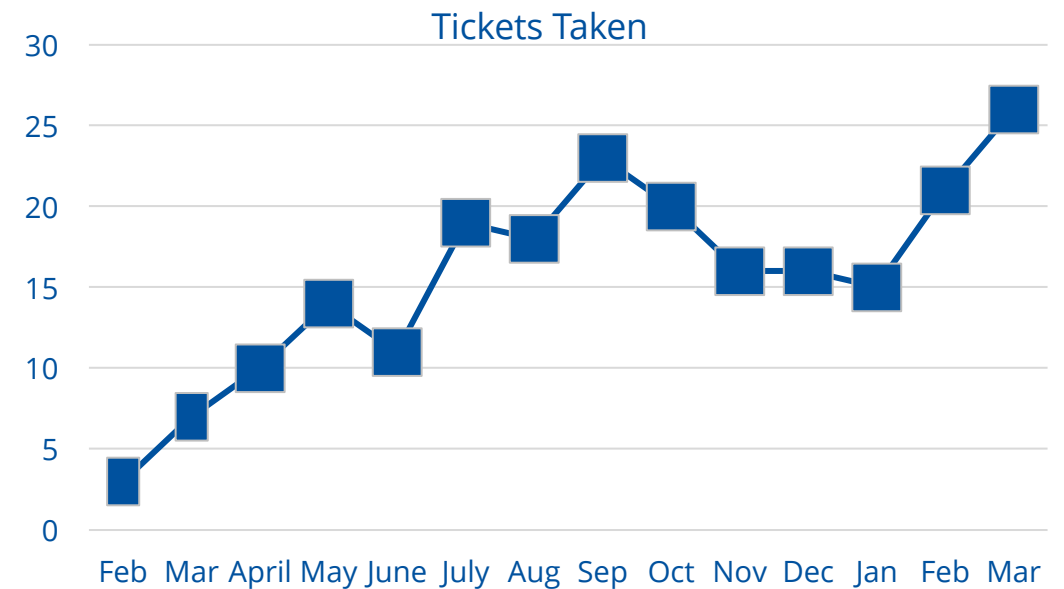
- Clinical research, translational research

Total of ~ 1.0 FTE



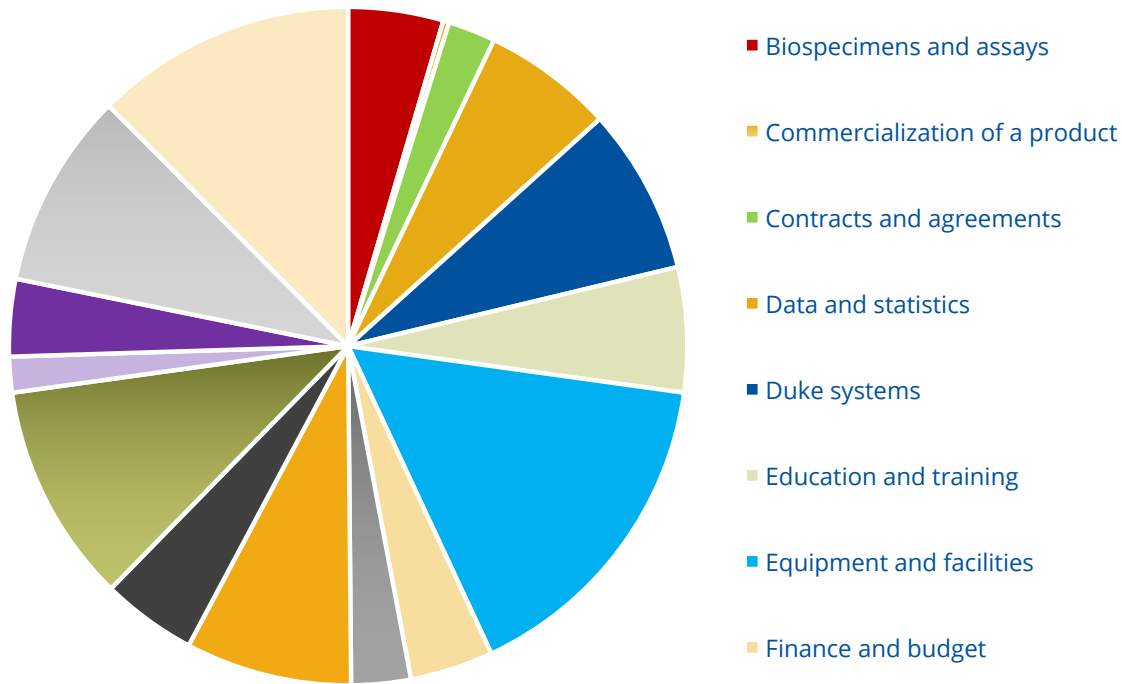
Hotline

- Available to faculty, staff, trainees
- Quick answers to questions related to research
 - How to do something
 - Where to find a resource/policy/person
- Avoid spinning wheels, chasing answers – that's our job!

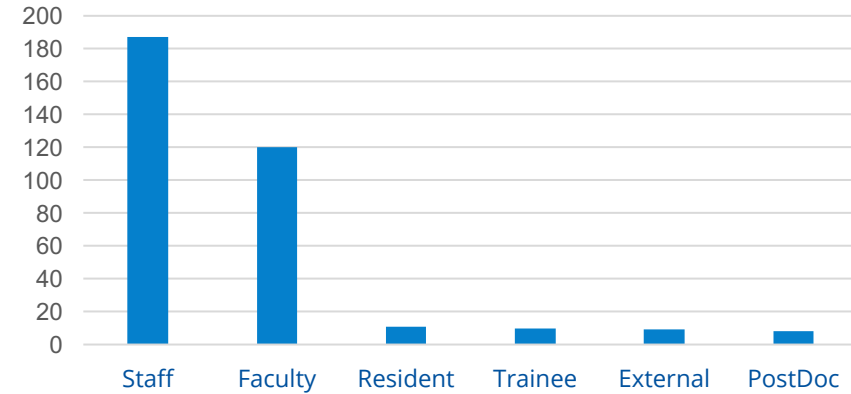


Hotline

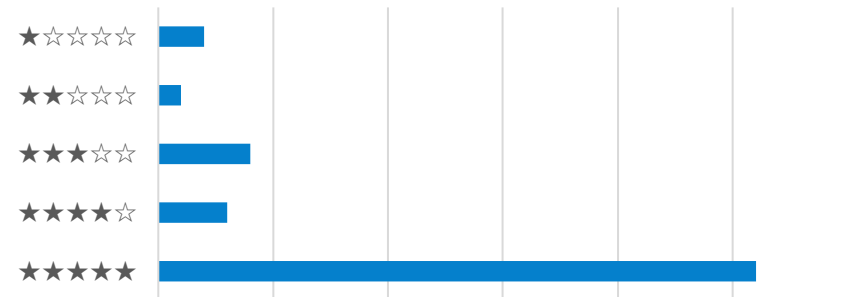
Types of Questions for Navigation Service



Utilizers of Service



Satisfaction with Navigation Service



Consultations and Onboarding

- 1:1 consultation, tailored to researcher – 60-90 min
- Focuses on plans for the coming months; keep it relevant
- Intended for new researchers, those evolving into researchers or any research faculty wishing to learn about resources for self or mentees
- Identified by:
 - New faculty hire list
 - Include welcome letter in hiring packets
 - Referrals

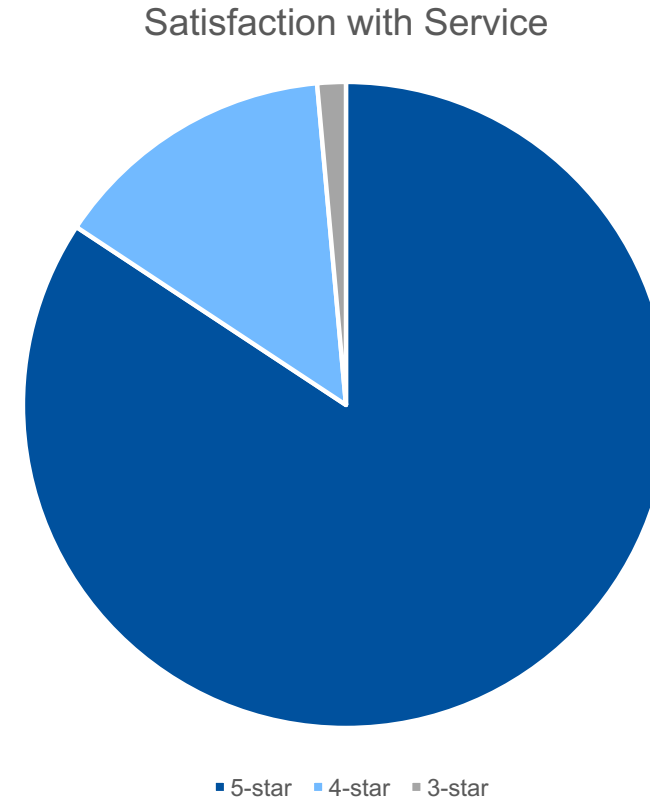
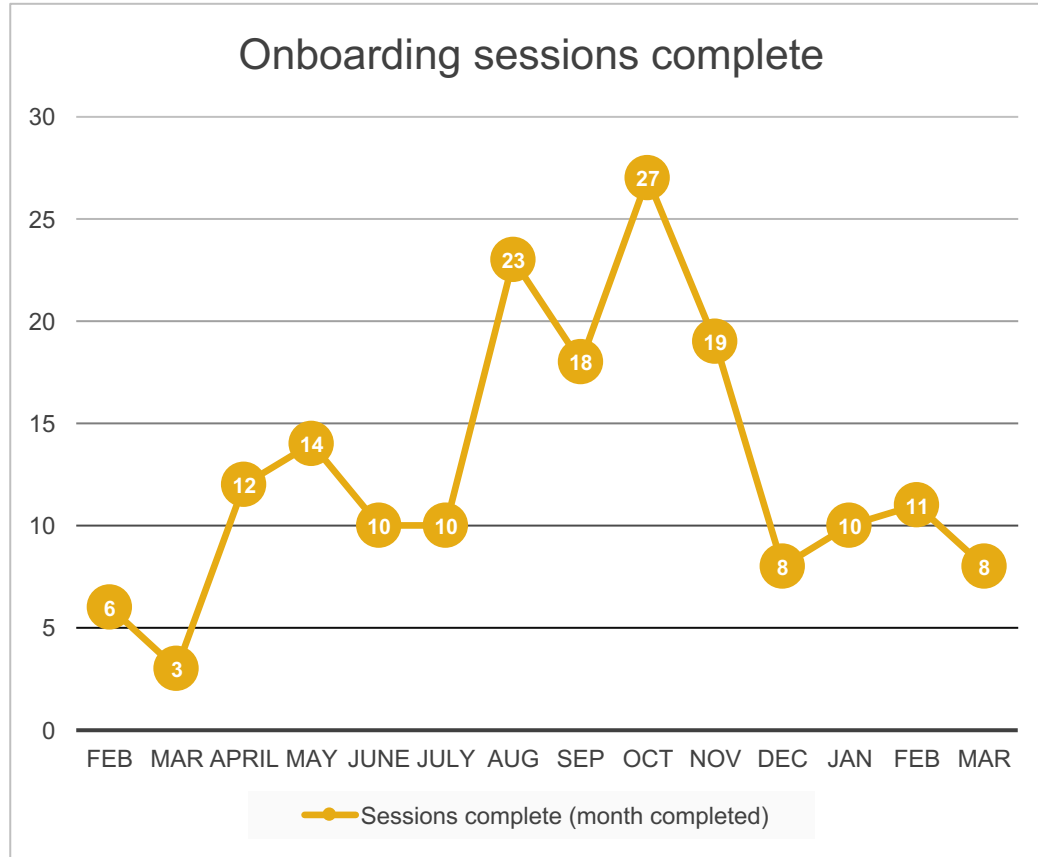


Consultations and Onboarding

- Overview of **electronic resources**
- **People** who help support you
- **Offices, processes, and resources** you will need or encounter
- **Training:** what's required, other relevant opportunities
- **Funding** sources
- Publications and your **faculty profile**
- **Writing** resources
- **Data** storage, management, and computing
- Finding **collaborators**
- **Staying informed:** newsletters, seminars, events



Consultations and Onboarding

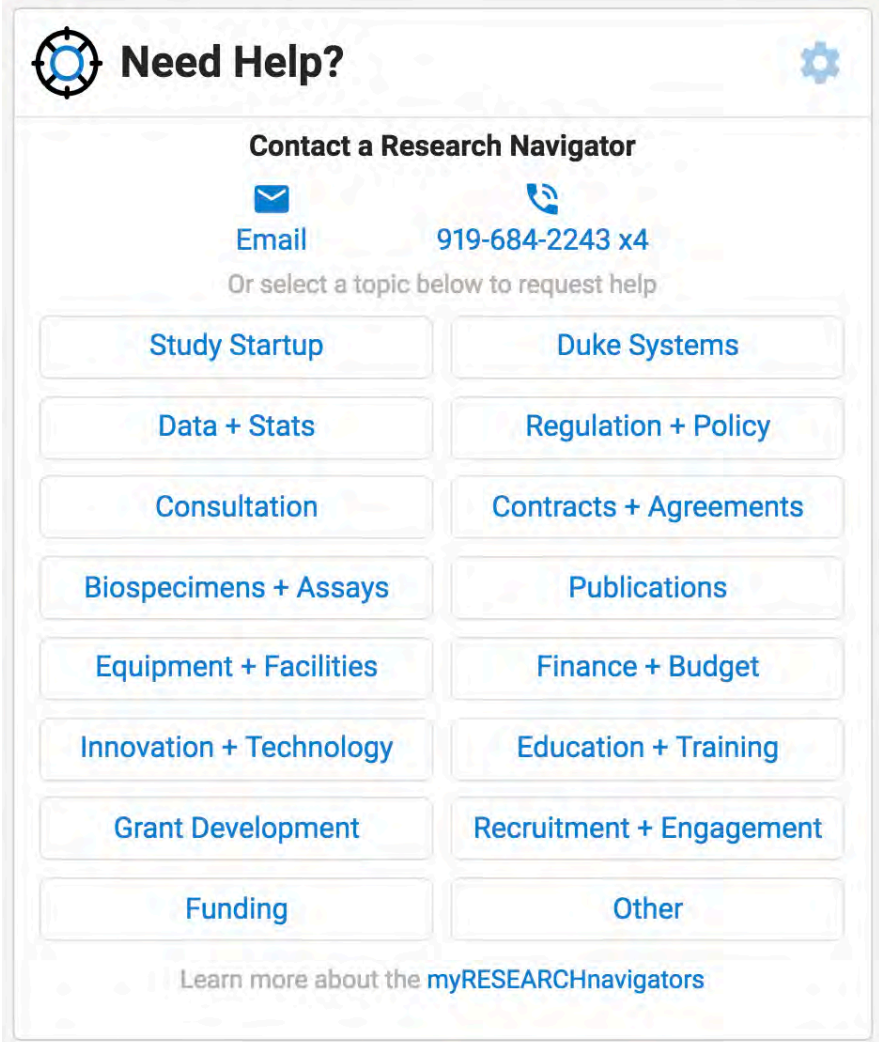


Accessing the services

Via the Need Help widget in **myRESEARCHhome**

OR

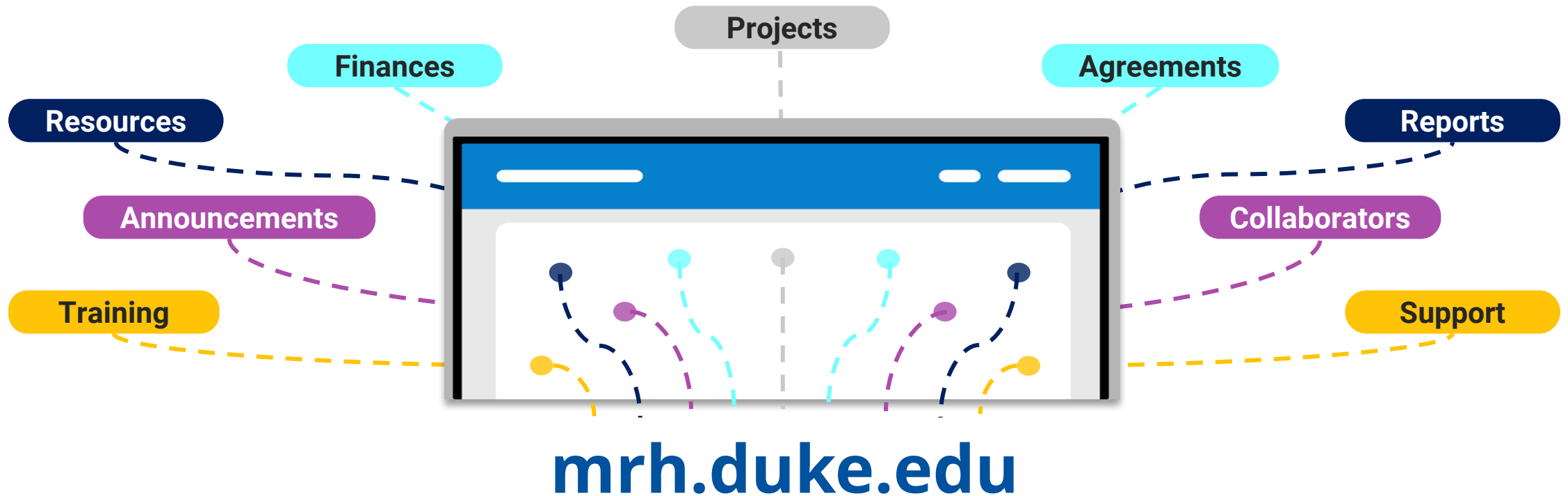
Email: myresearchnavigators@duke.edu



The screenshot shows a 'Need Help?' widget with a gear icon in the top right. Below the title, it says 'Contact a Research Navigator' and provides two options: 'Email' with an envelope icon and '919-684-2243 x4' with a phone icon. Below this, it says 'Or select a topic below to request help'. There are 18 buttons arranged in two columns, each with a light blue background and rounded corners. The buttons are: Study Startup, Duke Systems, Data + Stats, Regulation + Policy, Consultation, Contracts + Agreements, Biospecimens + Assays, Publications, Equipment + Facilities, Finance + Budget, Innovation + Technology, Education + Training, Grant Development, Recruitment + Engagement, Funding, and Other. At the bottom, there is a link: 'Learn more about the myRESEARCHnavigators'.

my RESEARCH home

Your personalized connection to all things
research at Duke



my R E S E A R C H *home*

The personalized portal for Duke faculty, scientific staff, research administrators, and trainees

Consolidated

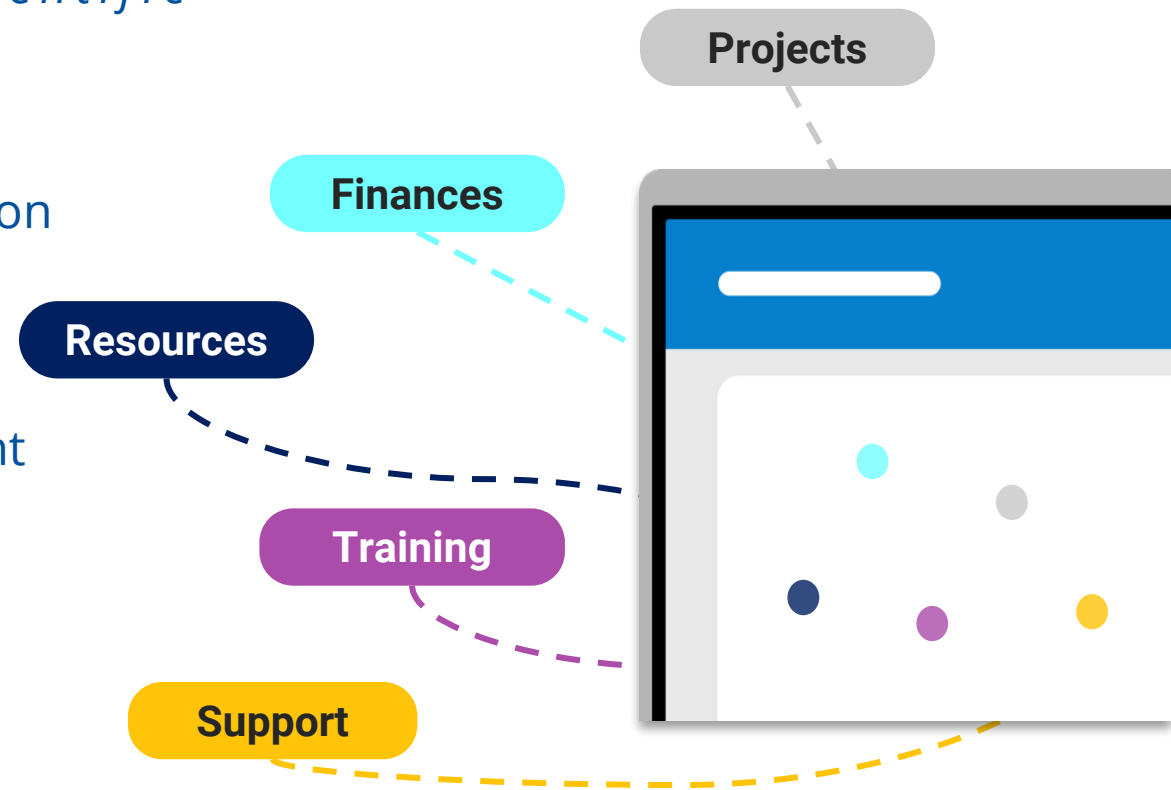
access to Duke systems, resources, and project information utilizing SSO

Transparency

into key information such as account balances, agreement statuses, award information, and required training

Customizable

dashboard with role-based content and a user-friendly mobile interface



my R E S E A R C H *home*

Background

- Funded by the CTSA, developed in ORI
- Piloted in July 2016, full launch August 2016
- Rely heavily on user engagement, iterative design, and ongoing feedback

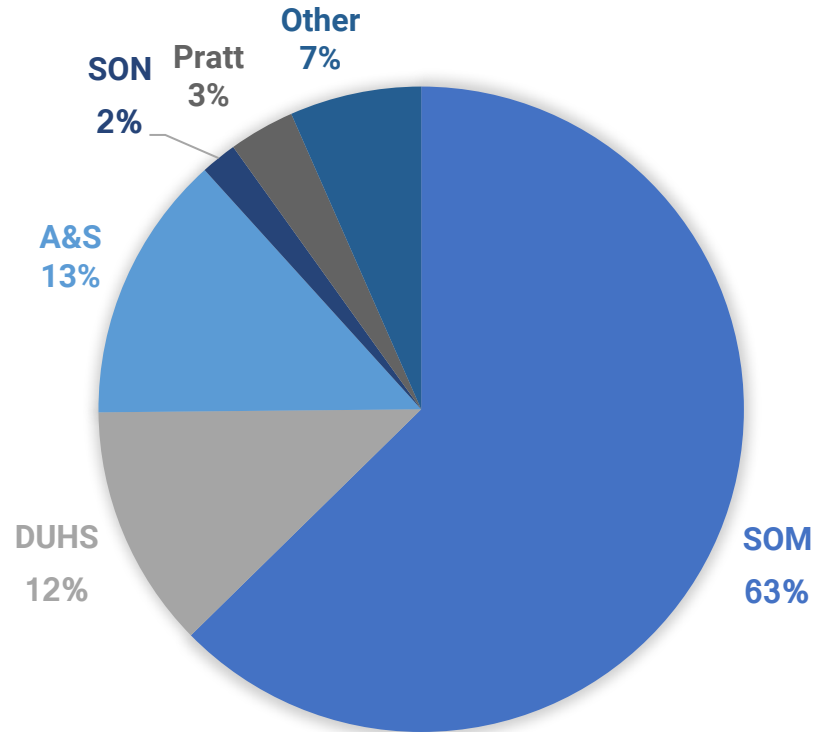
Current User Metrics

- 5,000+ users ever in the portal
- 60% have used the portal more than once, averaging 23 visits per user
- 3,500 visits per week
- Outreach with more than 1,500 individuals

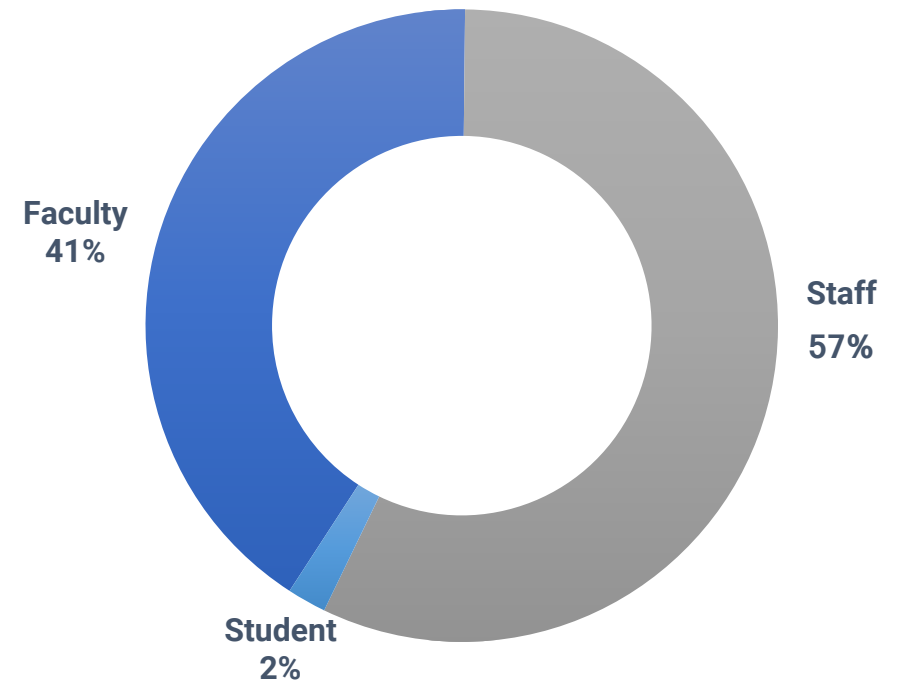


User Breakdown

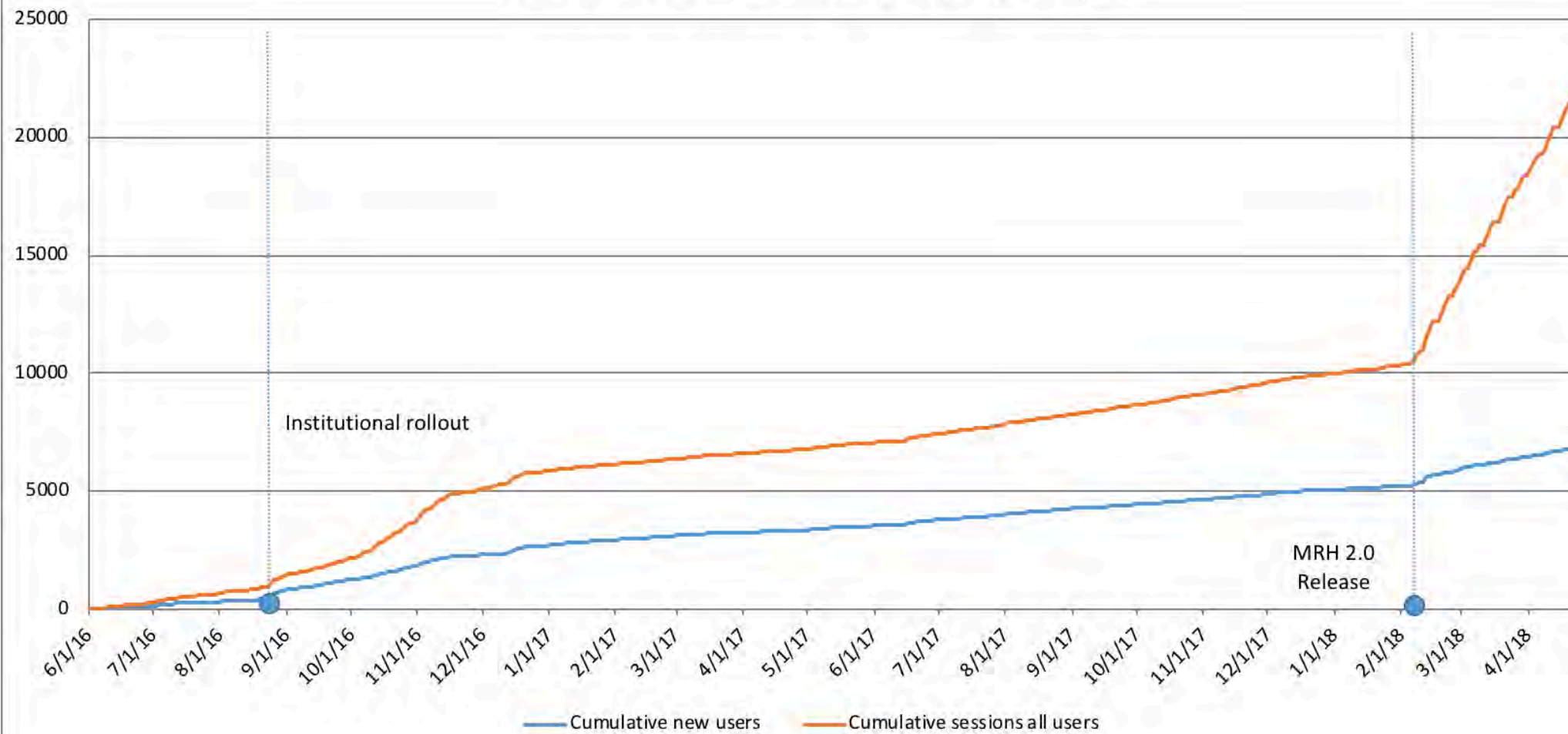
Users by School/Entity



User Type

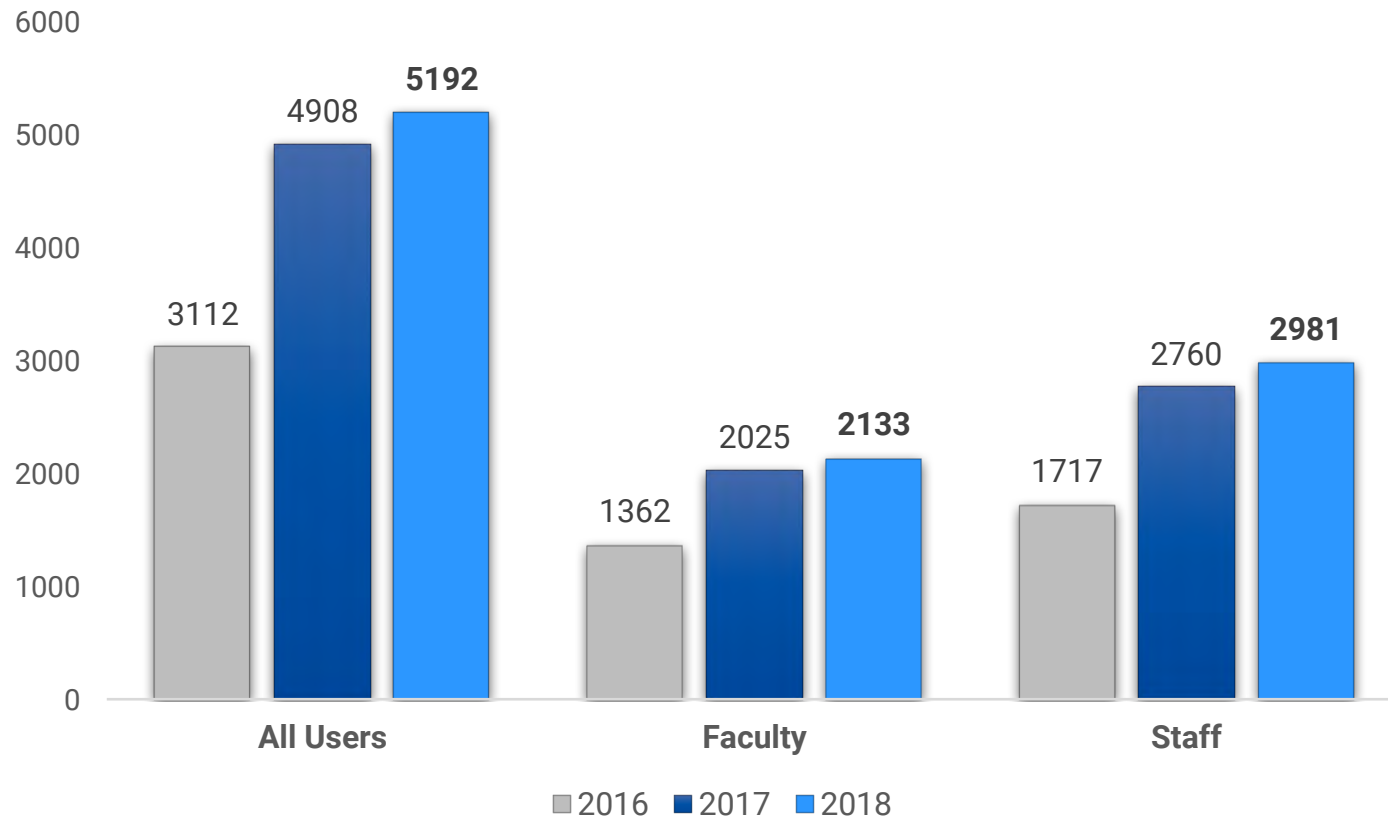


Cumulative use of myRESEARCHhome

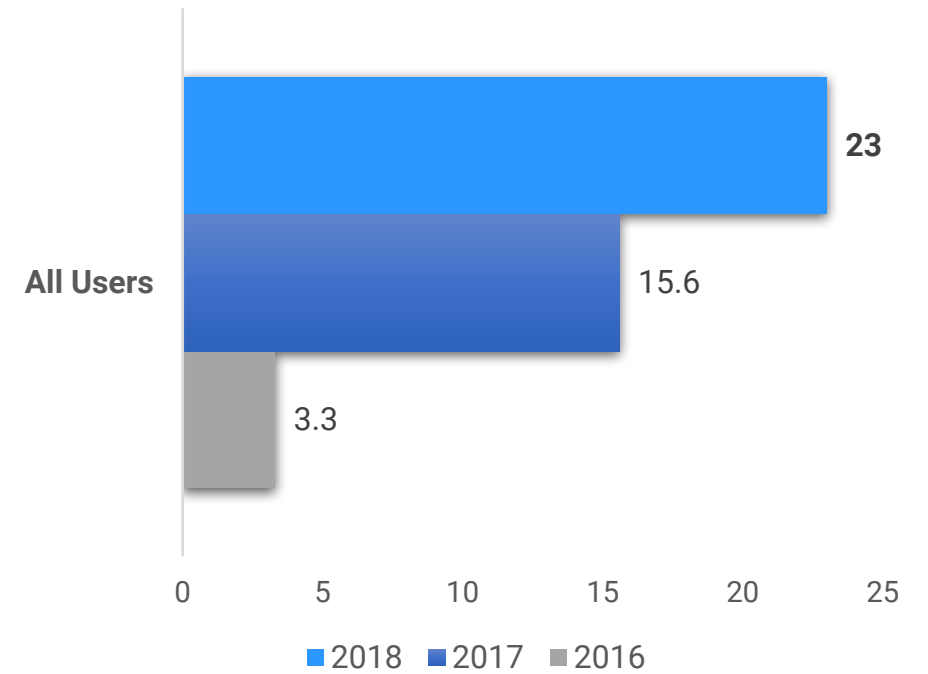


MRH Adoption

User Totals



Average Visits per User



my APPLICATIONS

Favorites Recommended All

Altmetrics ★	Duke Box ★
Duke@Work ★	eIRB ★
Email ★	Grants.duke ★
Qualtrics ★	REDCap ★
Service Now ★	SPS-Web ★

EXPAND

NEED HELP?

Contact a Research Navigator

Email 919-684-2243 x4 Chat

Or select a topic below to request help

- Study Startup
- Data + Stats
- Commercialization
- Biospecimens + Assays
- Equipment + Facilities
- Innovation + Technology
- Grant Development
- Funding
- Duke Systems
- Regulation + Policy
- Contracts + Agreements
- Publications
- Finance + Budget
- Education + Training
- Recruitment + Engagemen
- Other

This service is supported through the Duke Clinical & Translational Science Award (CTSA) grant UL1TR001117. For more information about the myRESEARCH Navigators service, visit this website.

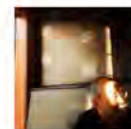
FIND A COLLABORAT...

With all of these words

 UPDATE SCHOLARS PROFILE



Muhammad Abd-El-Barr
Assistant Professor of Neurosurgery
... mice reveals age-dependent penetrance and variable expressivity. Abd-El-Barr, Muhammad Deep brain stimulation and ablation for obsessive compulsive disorder: evolution ...



Stanley Abe
Associate Professor of Art and Art History
... , and Scholars' Association for Asian Studies Annual Meeting, Atlanta

EXPAND

my REPORTS

Projections Finances Other

- Financial Summary Report
- Award Statement
- Fund Balance Statement
- Transaction Statement
- Project Summary Report

EXPAND

my TRAINING

Courses Systems

ANNOUNCEMENTS

School of Medicine Faculty Financial Bootcamp

my PROJECTS

SPS Finances Sal Dis eIRB

RESOURCES + SERVI...

Search

FEEDBACK

Recent Developments

MRH 2.0 – February 2018

A portal-wide update that provided user requested improvements and laid the groundwork for enhanced future functionality.

- User roles for targeted content
- Style guide implementation with UI/UX improvements
- Greatly enhanced mobile interface

MRH Needs Assessment Survey – February-March 2018

A Redcap survey open to all current users. Last survey conducted in 2015.

- 332 respondents
- 118 Investigators (36%), 159 Scientific Staff (48%), and 55 Administrators (16%)
- 88% affiliated with the SoM

Researcher Needs & Future MRH Solutions

1

See Statuses

related to my projects from various systems

- Rated critical by 65% of faculty respondents

Research Administrators Implementation

Spring 2018

Launch an updated version of the Projects Widget tailored specifically for research administrators with investigator interface.

- Proposals tab
- Task visualization
- Consolidated project summary
- Connection to newly operational systems like Innovate

Researcher Needs & Future MRH Solutions

2

Manage Approvals

related to my projects all in one place

- Rated critical by 63% of faculty respondents

myApprovals Widget

Summer 2018

A new widget that will consolidate your approvals, with counts and direct links to source systems. The first version will contain UWL items from SAP, including:

- Travel
- Timecards
- PI Attestations

Researcher Needs & Future MRH Solutions

3

Relevant Funding Opportunities

tailored to my research interests

- Rated critical by 50% of faculty respondents

myFunding Opportunities Widget

Summer 2018

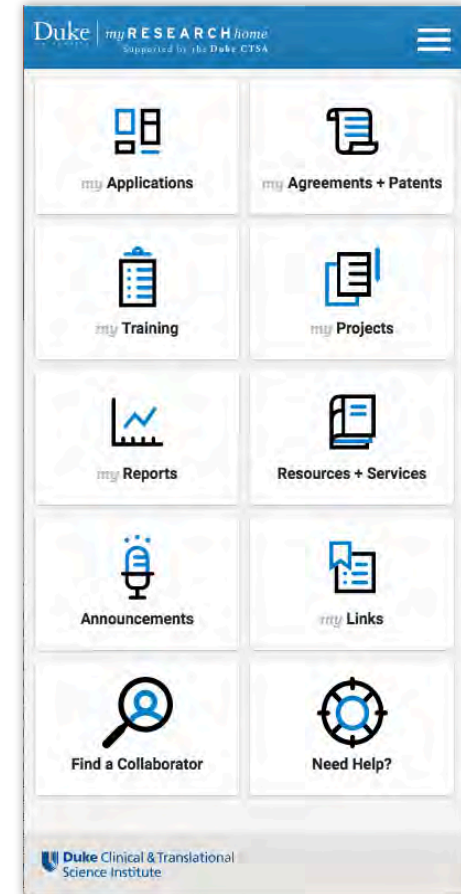
A new widget that will recommend relevant internal and external funding opportunities based on a user's profiles and interaction with the recommended content.



my RESEARCH home + *my RESEARCH navigators*

Final Thoughts

- Adoption and usage both continue to increase
- Expansion of targeted user groups and new functionality
- Positioned as platforms to drive research initiatives
- Services responsive to investigator and institutional needs



We want to hear from you!

Contact us if you:

- have a resource that should be better known to the research community
- want us to present to your research group
- know researchers who can benefit from onboarding/consultation
- have ideas on how to make the services work better for our research community

my **RESEARCH** *home* + *my* **RESEARCH** *navigators*

Thank you!

Rebecca Brouwer (Rebecca.Brouwer@duke.edu)

Derek Jones (Derek.M.Jones@duke.edu)

Thank you for participating!

A recording of this presentation will be posted at
ctsi.duke.edu/grandrounds

Next Grand Rounds: July 20, 2018
Featuring CTSI Accelerator

Sign up to receive newsletters and reminders for the
July CTSI Grand Rounds at
bit.ly/CTSI-news

Join us next time!

Grand Rounds: July 20, 2018

Featuring CTSI Accelerator

Interested in career development opportunities?

**Attend the 2018 KL2 & TL1 Career Development Symposium
on May 1, 2018**

Learn more: ctsi.duke.edu/news/events